



Hosting and Managed Services Practice at a Glance

Located in Madison, WI and Minneapolis, MN, Berbee's two world-class data centers are built on redundant, Cisco-powered infrastructure. They also boast extensive physical and network security, comprehensive environmental controls, and a full suite of hosting and managed services offerings. Our SAS 70, SysTrust, and ITIL credentials provide authoritative third-party assurance that we have the operational excellence to deliver secure and reliable solutions.

Controlled Physical Access

- A biometric hand scanner controls who can gain entry to each data center
- Digital video surveillance constantly monitors data center occupants



- Standard 19-inch lockable cabinets ensure that your equipment is safe from accidental tampering

Comprehensive Environmental Controls

- Continuous environmental monitoring and maintenance controls the data centers' climates
- VESDA smoke/heat early warning detectors ensure that any problems are detected immediately
- Dry-pipe fire suppression won't harm your equipment during fire emergencies
- Raised floors allow for cooling and additional fire protection

Reliable and Redundant Technology

- Power redundancy in the form of standby diesel generators, conditioned UPS power, and multiple power feeds to each system ensure power outages don't mean outages for you
- Multiple, independent Tier 1 Internet connections ensure that if one provider is unavailable, your Internet connectivity will be unaffected
- Competence in technology—Berbee runs a Cisco Powered Network (CPN) and is an IBM Premier Partner—guarantees that your hosted environment is on reliable infrastructure and in capable hands

- Multiple SONET rings guarantee resiliency against any fiber-optic cuts
- Numerous connection possibilities mean that no matter what your network topology is, you'll still be able to connect to Berbee: T1, DS1/DS3, OCX, and ATM, Frame Relay and Virtual Private Networking

Total Client Support

- Well-trained and dedicated engineers ensure that your network is in safe, competent hands
- Berbee's 24x7 Network Operations Center provides you with always-available support whenever you need it

Network Infrastructure

Systems and Storage

Productivity Applications

Communication and Collaboration

Application Development

Security

Hosting and Managed Services



www.berbee.com

888.888.8835

- Our engineers' experience in data backup and recovery means that your network is redundant and recoverable in case of disaster

Comprehensive Solutions

- **Co-location and Managed Services.** Ensure 100% network and facility uptime through Berbee's enterprise-class co-location services. Our clients own and control their hardware and applications, and Berbee manages the network, facilities, WAN connections, and Internet availability.
- **Remote Managed Services.** Contract with Berbee for the monitoring and management of client-premise networks, server hardware, operating systems, databases, and select applications.
- **Website Hosting.** Place your website infrastructure in our data center and receive all of the benefits our data center provides: reliability, security, trained client support, etc.
- **Disaster Recovery.** Provide recovery or resilience infrastructure for your production environment through one of Berbee's DR solutions. We have experience designing, implementing, and operating many instances of disaster recovery, such as cold spare, real-time data replication, etc.
- **Application Hosting.** Outsource a business application and its infrastructure to our data center and relieve yourself of the day-to-day hassle of managing a platform that may not be in your core competency.
- **Data Center Outsourcing.** Outsource some or all of your data center infrastructure to Berbee knowing that our world-class enterprise data centers and competent staff will ensure that your environment is secure, available, and well-managed.
- **Hosted Microsoft Solutions.** Enjoy Microsoft Exchange and SharePoint without the worry of purchasing, installing, and maintaining your own hardware, software, and supporting infrastructure. Hosted Microsoft Exchange provides full messaging functionality including email, calendaring, scheduling, contacts,

corporate address book, distribution lists, and public folders. Hosted Microsoft SharePoint offers document management based on Microsoft Windows SharePoint Services.

- **Managed IBM Applications.** Access fully-managed WebSphere Application Server and Lotus Notes/Domino solutions. WebSphere Application Server provides an added level of integration between applications on your server while Notes/Domino empowers your people to collaborate, learn, and take advantage of their collective knowledge.
- **Berbee VoiceAdvantage.** Support your a Cisco IPT, IPCC, or MeetingPlace network infrastructure with a 24x7, immediate response, remote engineering service, and retain control of your network while outsourcing the support to knowledgeable Berbee engineers.
- **Berbee Email Protection Service.** Enjoy a comprehensive email security service that allows you to control spam and viruses, manage email content and policy, and provide a real-time backup if your email servers should become incapacitated.
- **IT Service Management Consulting.** Address IT management challenges by aligning IT services definitions and delivery with the needs of your business. We help balance the interdependent concerns of people, processes, and technology by applying best-practice concepts including those addressed by the IT Infrastructure Library (ITIL) to real-world business problems.

For solutions that are reliable, scalable, and fully secure, contact your local Berbee representative.



Berbee is a proven partner for IT solutions, including network infrastructure, server and storage infrastructure, productivity applications, communication and collaboration, application development and security. Berbee's data centers deliver hosted applications, co-location, and managed services to clients nationwide. Berbee is among a handful of companies worldwide to achieve the highest level of partnership with our strategic partners Cisco, IBM, and Microsoft.

Berbee has offices in: Illinois, Indiana, Kentucky, Michigan, Minnesota, Ohio, Pennsylvania, Tennessee, and Wisconsin

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